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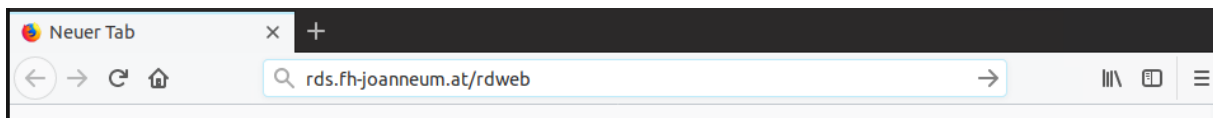# Remote Desktop Service for Mac Os

General:

This service provides a desktop for teleworking on an external computer or private PC.
You have access to:
- Microsoft Office applications
- Online Administration (aCTIons)
- SAP
- the personal network drive (Z:)
- the study and department network drives. (O:, P:, L:)

Remote Desktop Service connection:

1.) Start the Cisco AnyConnect client and connect to the FH network. For further information see
https://www.fh-joanneum.at/hochschule/services/helpdesk/vpn/

2.) Start a web browser and open https://rds.fh-joanneum.at/rdweb.

3.) Enter your FH user credentials and click on „Anmelden". (technikum\username)
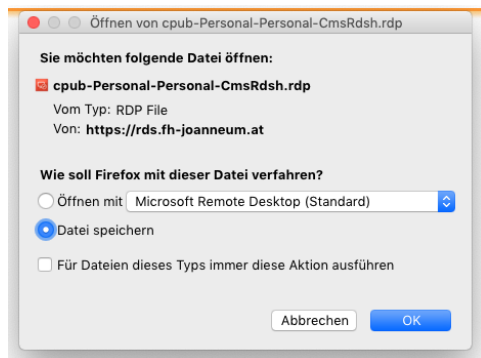
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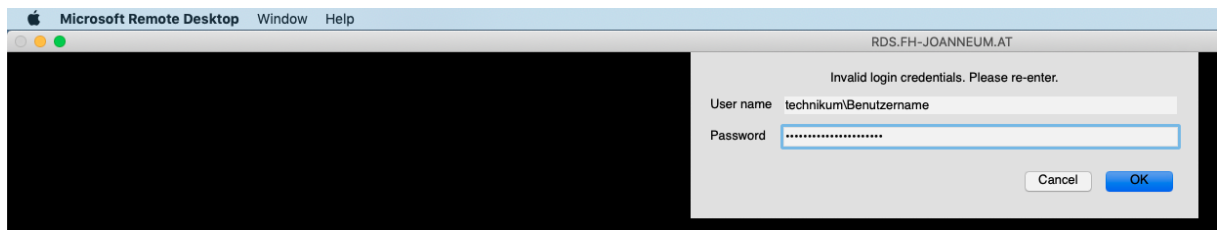4.) Click on the button „Personal".

Aktueller Ordner: /

Personal

5.) Depending on your web browser configuration the RDP file may be opened or saved immediately or you could be asked how to proceed.

6.) If the file was saved, double-click it.
7.) You must install the "Microsoft Remote Desktop" app from the iTunes Store.

8.) If asked to log on enter your FH user credentials (technikum\username plus password) and click on „OK".

9.) **Important!** After eight hours of inactivity the system terminates the session! Please make sure your work has been saved!